

NCC Commissioning **Criteria and** Programmed Infrastructure Offer











Commissioning Criteria

Funding and finance	Providing impartial support to the sector to develop sustainable funding and income strategies to support their goals, write bids and business plans and provide regular sector wide updates on funding opportunities	 Norfolk County Council will: Work to create wider opportunities of investment Build upon the Norfolk Community Directory as a community asset Broader funding opportunities and pooling of grants Implement an engagement charter Regular, scheduled opportunities to discuss and engage around changes, issues, risks and opportunities facing the
Advice and support	Easy to access, right place, right time advice for organisations on HR, Insurance, Legal and other issues that affect how organisations operate, including governance models and digital support A regular sector health check, advocate on behalf of the sector on emerging needs and issues	
Volunteer recruitment and deployment	Secure the future of volunteering in Norfolk, recruiting an active and diverse volunteer base, with a simple to use volunteer portal, marketing campaign, Volunteer Passport. Increase the recruitment of a diverse range of skilled trustees	
Training opportunities	Raise ambition and skills in the sector to improve sustainability and capacity with a rolling programme of training and seminars which are focussed on its needs Facilitate and signpost organisations to appropriate courses and training that is available depending on their needs	sector
Forums and networking	Opportunities for organisations across the sector to meet and collaborate, learn and grow from each other's experiences, enriching the already diverse nature of the sector in Norfolk. Including the Children and Young People's forum. Newsletters and sector wide communications. Strategic engagement in changes and issues to ensure the view of the sector are heard, including linking with VCSE Assembly development and implementation	

EMPOWERING COMMUNITIES	Programmed Infrastructure Offer	What isn't Commissioned?
Funding and Finance	 Expert Seminar Series (NCF) in include funding and finance Support for a funding, trading and finance training offer, in partnership with Community Action Suffolk, via NASIP Funding News through Partnership Newsletter Signposting to further information and resources 	 One to one support e.g. with funding bids, partnership and/ or consortia development Signposting to this support is available
Advice and support	 Easy to access single point of contact for enquiries Signposting to further advice and support Regular information and updates via Partnership Newsletter and online notice board Accessible resources 	 One to one development advice. Signposting to this support is available
Volunteer Recruitment and Deployment	 A simple to use Volunteer Platform for volunteer involving organisations to recruit volunteers Volunteer Passport training and development Volunteer Coordinators/ Managers Network and Drop-in sessions 	 Universal one-to- one support with recruiting volunteers; one to one support provided to those facing barriers
Training Opportunities	 Coordination and curation of a broad and inclusive training offer that meets Norfolk's VCSE needs Shared partnership programme of events, including: Expert Seminars, Training, Workshops and Good Practice events, and an annual VCSE Conference 	 Fully funded training programme; we will look to fundraise for specialist provision and subsidise training where possible.
Networks & Forums and Voice	 Voluntary Norfolk Network and Drop-in sessions Voluntary Sector Forum (Children, Young People and Families) Norfolk Leaders Voice Network Strategic influence to ensure voice of the sector is heard, including in the development of the VCSE Assembly 	- The Partnership supports and enables VCSE Voice, we do not seek to represent the sector, but will advocate for it.